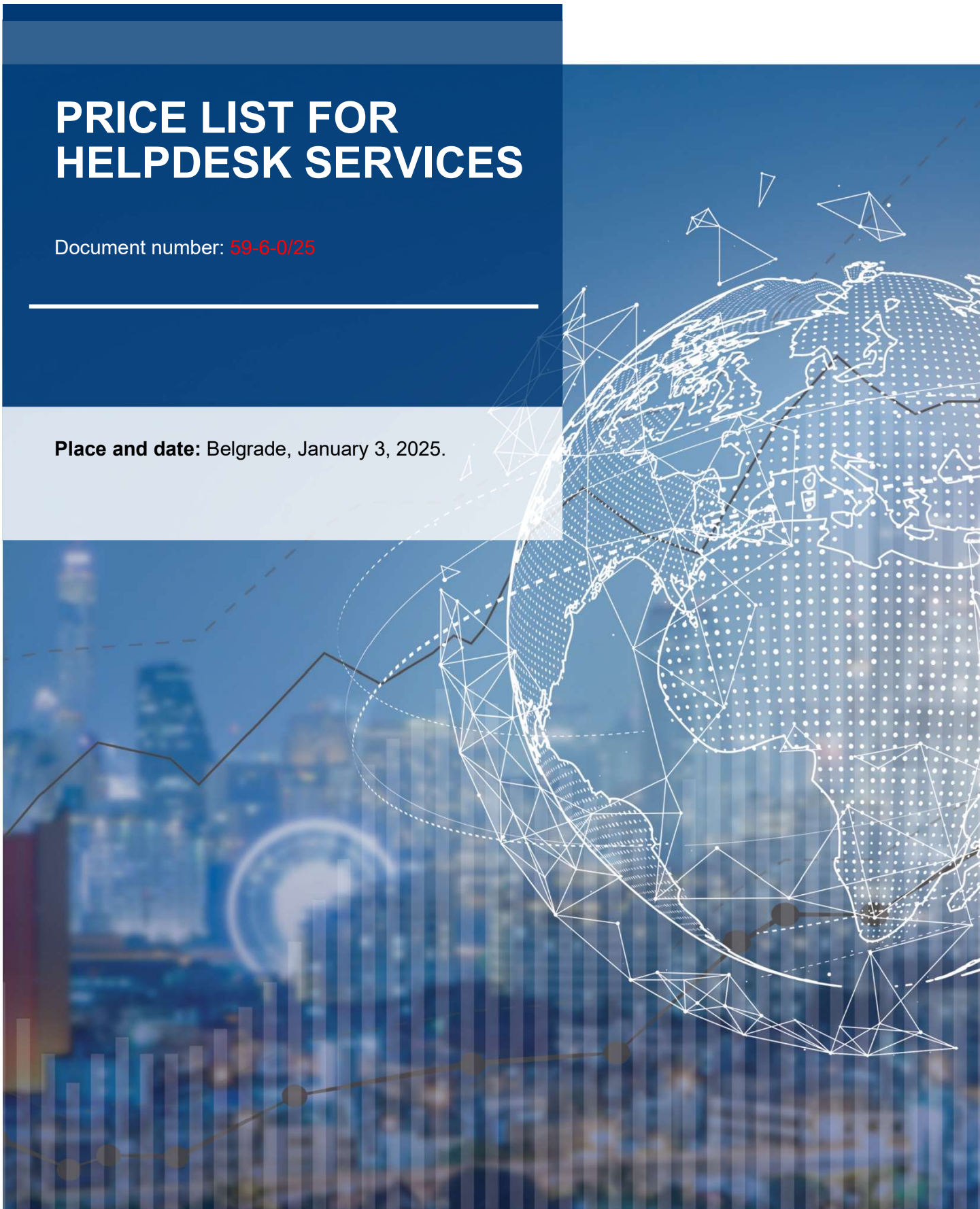


PRICE LIST FOR HELPDESK SERVICES

Document number: 59-6-0/25

Place and date: Belgrade, January 3, 2025.



Price list of Halcom Helpdesk services

SERVICE ¹	Charged	Price (EUR)
Hal E-Bank/Personal		
Installation of single-user version Hal E-Bank/Personal	per service	35,00
Hal E-Bank/Corporate		
License for the use of Hal E-Bank/Corporate ²	one time	220,00
Installation of multi-user version Hal E-Bank/Corporate on server (one hour)	per service	90,00
Installation of multi-user version Hal E-Bank/Corporate on client (30 minutes)	per service	40,00
Database transfer to a new Hal E-Bank/Corporate server (one hour)	per service	90,00
Annual maintenance ³	per year	90,00
Other		
Training for Hal E-Bank/Personal or Corporate - Domestic payments (one hour)	per service	100,00
Training for Hal E-Bank/Personal or Corporate – Foreign payments (two hours)	per service	200,00
Fee for each additional hour as needed and requested by the client	per service	80,00
Fee for a service that is not performed due to the fault of the client	per service	60,00

Price list is valid from 1.1.2025.

¹ All listed prices do not include VAT and are calculated at the middle rate of the National Bank of Serbia on the day of invoicing. For services performed outside of Belgrade, we charge incurred travel expenses based on valid regulations published in the Official Gazette.

² Hal E-Bank/Corporate is a multi-user solution intended for larger legal entities. The cost of the Hal E-Bank/Corporate usage license does not include the installation cost but includes the first year of annual maintenance. The license is tied to the legal entity and is charged only once, upon the implementation of the solution.

³ By signing the order form, you are ordering annual maintenance for an indefinite period. After one year from the installation of Hal E-Bank/Corporate, annual maintenance is charged, in advance, at a rate of €70 per year.



Halcom a.d.
Beogradska 39
11000 Beograd
Srbija

T +381 11 330 65 00
E info@halcom.rs

www.halcom.rs

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